

## **Emergency Contact Numbers Policy**

inlingua Leeds provides all students with 24-hour Emergency Contact numbers in case of any problems during their course. The phone numbers are:

inlingua Leeds Management Phones: +44 (0) 7157713236 or 07575164435

These numbers must only be used in real emergencies, where a student's safety is at risk or they are about to be ejected from inlingua Leeds accommodation. Students must not call these numbers with problems about daily life, minor complaints or problems with non-inlingua Leeds accommodation.

For less serious matters, or during office hours (9am-5pm, Monday to Friday), students can use the inlingua Leeds numbers:

Landline: +44 (0) 113 2261789 WhatsApp: +44 (0) 7517713236

These numbers are on the reverse of all student cards, in the Student Handbook, in the Useful Information, in the Homestay Information Pack and on excursion information.

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Management